REPORT ON STUDENTS' FEEDBACK (2021-22)

The perfect idea of a virtuous education system is the one which is student centric. The students have always been an integral part of the College. The key measure of College's development can be easily figured out by the holistic development of its students. In order to gather the perception of students for the academic session 2021-22, a questionnaire with ten parameters has been circulated. The data set comprises of representative and convenience sampling. The collected data points from **491** students are analysed on a 5-point Likert scale. The scale measures the responses as Extremely Satisfied, Satisfied, Neither Satisfied nor Dissatisfied, Dissatisfied or Extremely Dissatisfied. The Table demonstrates the average responses observed on the given scale as against the respective parameters. As a higher (or lower) proportion of students respond as Extremely Satisfied and Satisfied (or Extremely Dissatisfied and Dissatisfied), indicates the parameter in favour of (or against) Students and highlights that the College is attaining (or deviating from) its goal.

Parameters	Extremely Satisfied	Satisfied	Not Sure	Dissatisfied	Extremely Dissatisfied	Total
1. Academic Resources (Faculty)	30.35	40.91	19.36	6.70	2.69	100
2. Academic Activities	25.36	35.85	22.51	10.76	5.53	100
3. Skill Enhancement	23.93	36.71	23.57	11.20	4.58	100
4. Co-Curricular and Extra-Curricular	28.56	39.26	20.47	7.79	3.92	100
5. Extension and Outreach	30.47	38.62	19.84	7.58	3.50	100
6. Administrative /Office Staff	32.30	37.27	18.25	7.70	4.48	100
7. Infrastructure	27.90	34.20	21.38	9.58	6.92	100
8. Grievance Redressal Mechanism	26.07	36.05	25.66	7.33	4.89	100
9. Institutional Social Responsibility Activities	31.89	40.57	18.86	5.95	2.73	100
10. Impact of College on Your Life	28.92	39.92	20.00	8.31	2.85	100

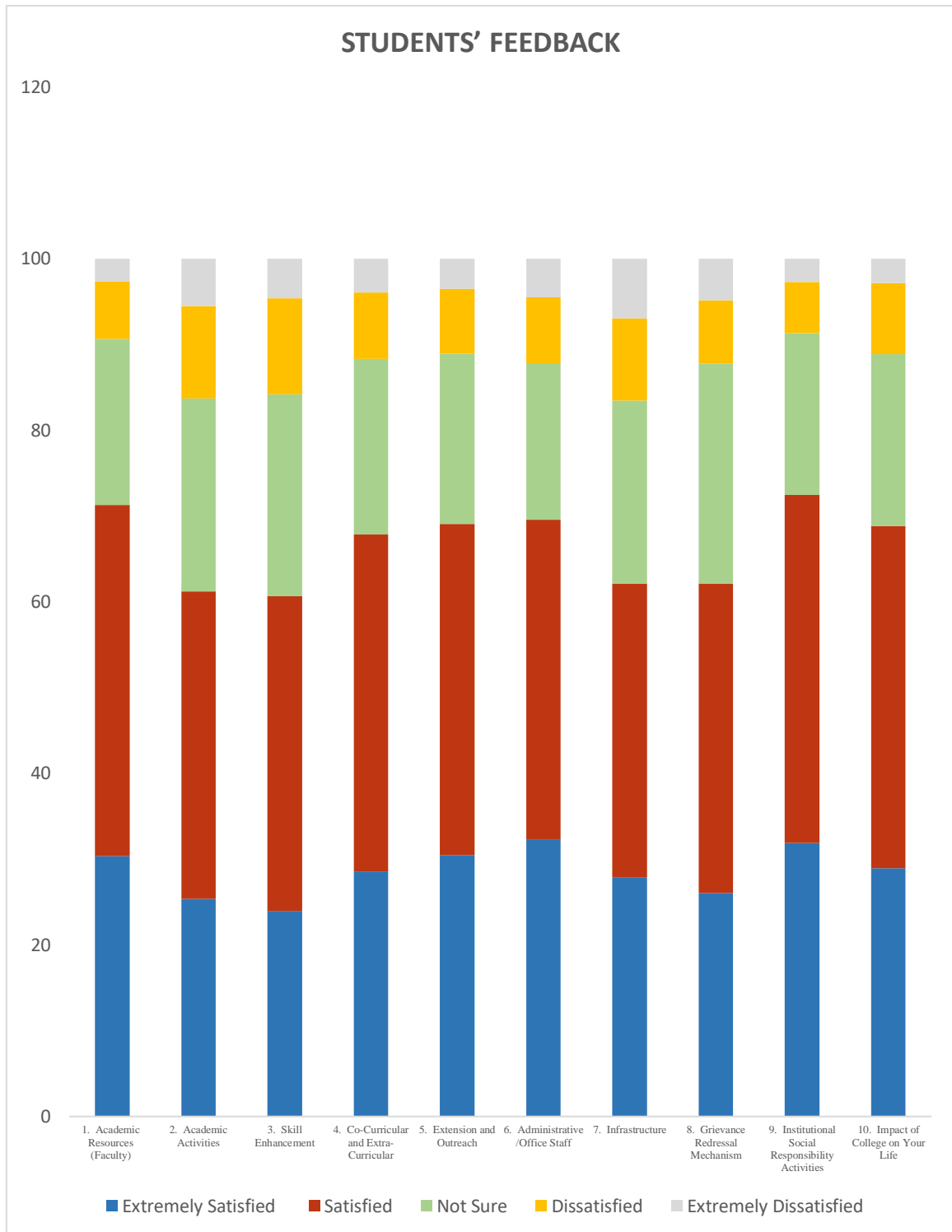**Table: Average Responses observed on 5-point scale in percentage**

Figure : Average Students' Responses observed

Parameters	Variables	Extremely Satisfied	Satisfied	Not Sure	Dissatisfied	Extremely Dissatisfied	Total
1. Academic Resources (Faculty)	Mentoring and Motivating Students for Academic Growth and Development	27.49	40.53	24.24	5.50	2.24	100
	Content of Syllabi of the Courses	26.68	43.58	22.00	5.91	1.83	100
	Extent of Syllabi covered in the Class	30.14	40.73	19.14	8.35	1.63	100
	Delivery of Content in the Class	29.94	46.44	17.72	4.89	1.02	100
	Regularity and Sincerity	32.18	40.12	18.13	7.13	2.44	100
	Subject Expertise	35.85	42.97	15.48	4.07	1.63	100
	Linking Theory with Examples and Practices	34.42	41.34	17.31	5.70	1.22	100
	Accessibility for Interactions	27.90	45.42	19.35	6.11	1.22	100
	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	24.85	36.86	23.83	9.98	4.48	100
	Encouragement for Out of the Box and Innovative Thinking	26.88	41.14	21.38	7.13	3.46	100
	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	30.96	43.58	17.31	5.09	3.05	100
	Fairness of the Internal Evaluation process by the Teachers	37.27	39.71	14.66	6.31	2.04	100
	Your Performance in Assignment was discussed with you.	28.51	37.68	19.76	9.37	4.68	100
	Availability of Online Resources and Library Resources	28.51	34.62	21.38	10.18	5.30	100
	Encouragement for Co-Curricular and Extra- Curricular Activities	29.33	37.27	21.79	7.13	4.48	100
	Overall Learning Experience with the faculty	34.62	42.57	16.29	4.28	2.24	100
2. Academic Activities	Seminars/Conferences/Workshops	24.44	42.77	20.77	6.92	5.09	100
	Special Lectures/Guest Lectures / Virtual Lectures (International & National Experts)	23.83	37.68	22.20	11.81	4.48	100
	Hands on Training for Academic Enhancement (Software, Simulation, databanks etc.)	22.20	35.44	23.63	12.63	6.11	100
	Class Presentations / Projects / Workbooks	30.14	36.86	23.22	6.92	2.85	100
	Use of Art, Culture & Cinema in Class Rooms	24.44	30.35	23.63	13.44	8.15	100
	Multidisciplinary Projects / Live Projects	27.09	31.98	21.59	12.83	6.52	100
3. Skill Enhancement	Efforts are made by Institute / Teacher to Include Soft Skills, Life Skills and Employability Skills to make you ready for the World of Work	23.42	36.66	25.05	11.00	3.87	100
	Career Counselling and Placement Support	20.77	37.07	23.42	14.26	4.48	100
	Societies / Clubs / Centres	26.68	39.92	24.24	7.13	2.04	100
	Spoken English Classes	24.85	33.20	21.59	12.42	7.94	100
4. Co-Curricular and Extra-Curricular	Sports	28.31	34.83	20.98	8.15	7.74	100
	Cultural Societies	28.11	43.38	19.35	7.33	1.83	100
	Centers (WDC, CHD, ASC, GSC, E Cell, CII, Eco-Club)	26.88	43.18	20.16	6.92	2.85	100
	Departmental Associations	30.96	35.64	21.38	8.76	3.26	100
5. Extension and Outreach	NSS / NCC	35.03	35.85	21.18	4.68	3.26	100
	Eco Club and other Green Initiatives	33.40	40.73	16.90	6.72	2.24	100
	Sanitation and Hygiene	29.94	41.14	18.94	6.31	3.67	100
	Remedial Classes	24.64	41.14	18.33	11.20	4.68	100
	Community Outreach Programmes	29.33	34.22	23.83	8.96	3.67	100
6. Administrative /Office Staff	Redressal of students' concern by Office Staff	23.83	36.05	24.03	8.96	7.13	100
	Guidance and help from Laboratory Staff	26.48	37.88	21.18	9.98	4.48	100
	Resourcefulness of Library Staff	29.53	39.10	18.94	8.15	4.28	100
	Maintenance Staff (Gardener, Sweeper etc.)	40.73	37.68	14.66	4.07	2.85	100
	Behaviour of Security Staff	40.94	35.64	12.42	7.33	3.67	100
7. Infrastructure	Sports Facilities	29.94	34.22	19.35	9.16	7.33	100
	Library Facilities	30.75	37.68	15.68	8.76	7.13	100

Parameter	Item						Total
	Reading Room Facilities	32.38	37.47	16.29	9.37	4.48	100
	Knowledge Resource Centre Facilities	28.72	34.22	22.40	10.79	3.87	100
	Conference /seminar Room Facilities	31.77	34.62	20.77	9.37	3.46	100
	IT facilities (availability of projectors, computers and other equipment)	27.09	36.05	20.37	12.42	4.07	100
	Laboratories	26.68	36.05	21.38	10.39	5.50	100
	Canteen	23.01	27.09	18.33	13.85	17.72	100
	Bank with ATM	27.49	32.59	19.55	9.78	10.59	100
	Recreational Facilities	20.77	31.98	30.35	9.57	7.33	100
	Girls Common Room	26.27	29.74	27.90	9.57	6.52	100
	Facilities for Differently-abled Students	32.38	33.60	24.64	6.31	3.05	100
	Maintenance of Campus Facilities (Building, Furniture etc.)	27.09	36.25	18.94	10.79	6.92	100
	Safe and secure campus (CCTV Surveillance System)	29.33	37.07	19.96	7.13	6.52	100
	Electricity by Solar Panel	31.98	35.85	21.38	5.91	4.89	100
	Medical Facilities with Doctor	22.81	31.77	25.46	9.37	10.59	100
	Counselling	25.87	35.23	20.77	10.39	7.74	100
8. Grievance Redressal Mechanism	Accessible administrative system for Grievances	22.00	39.71	25.25	8.15	4.89	100
	Action taken towards grievances	30.14	32.38	26.07	6.52	4.89	100
9. Institutional Social Responsibility Activities	Blood Donation Camp	24.44	38.09	23.01	9.57	4.89	100
	Green Campus-Tree Plantation Drive	36.25	39.31	16.90	5.50	2.04	100
	Implementation of Swachh Bharat Abhiyan	35.85	43.58	14.26	4.28	2.04	100
	Students' participation in Social Awareness programmes and College Activities (No Use of Polythene Bags, No Smoking, No Drugs and Drinking, etc.)	31.98	41.55	18.94	5.09	2.44	100
	The College organises the Gender Sensitisation Programmes (Gender Equality, Ban on Female Foeticide, No to Domestic Violence, No Eve Teasing, Code of Conduct) for awareness	30.96	40.33	21.18	5.30	2.24	100
10. Impact of College on Your Life	The College plays a crucial role to enhance the Knowledge of the students	27.29	39.92	19.76	9.37	3.67	100
	The College works to enhance the Career /Professional Development of the students	30.96	36.05	19.96	10.39	2.65	100
	The College activities are a source of Personality Development for the students	27.29	40.12	23.22	6.72	2.65	100
	College has contributed to holistic development of students	26.48	42.36	19.76	9.16	2.24	100
	College imparts Value based education that transforms the students to a responsible citizen	32.59	41.14	17.31	5.91	3.05	100

Table: Students' responses (in percentage) on ten parameters with distinct variables

The questionnaire has been constructed on the parameters: Academic Resources (faculty), Academic Activities, Skill Enhancement, Co-Curricular and Extra-Curricular, Extension and Outreach, Administrative/Office Staff, Infrastructure, Grievance Redressal Mechanism, Institutional Social Responsibility Activities, Impact of College on Your Life. The students' feedback analysis can be concluded as follows:

1. The *Academic Resources* of SLC have been appreciated by the students as shown in Table. The parameter Academic Resources includes Mentoring and Motivation, Curriculum based questions, Regularity and Sincerity, Subject Expertise, Evaluation and performance etc. The institution has been promoting the students to indulge in beyond the classroom learning and more than 71.26% (30.35% extremely satisfied and 40.91% satisfied) of the students are satisfied with these resources.

2. The *Academic Activities* majorly include Seminars/Conferences/Special Lectures, Hands on Training for Academic Enhancement, Class Presentations/ Projects /Workbooks, Cinema in Classrooms, Multidisciplinary projects etc. The activities are appreciated by a major segment of pupils and upto 61.20% of them are content by the same.

3. The *College Activities* are further extended to Skill Enhancement Activities. This parameter has enquired about the Associations/Clubs, Career Counselling and Placement Support etc. The students' much favourite extension activities have impelled them to address a satiety level of 60.64%.

4. The *Co-Curricular* and *Extra-Curricular* involvement of students has been covering Sports, Cultural Societies/Centres and Departmental Associations. 67.82% Students are content with these engagements.

5. Around 69.08% students are satisfied by the *Extension and Outreach activities* which encompasses their involvement in Eco-Club, Sanitation and Hygiene, Remedial Classes, Community Outreach Programmes, NSS/NCC etc.

6. The students' lot has shown an active response in favour of the *administrative/office* dealing framework and Infrastructural resources. It has been observed that the 69.57%, 62.11% and 62.12% students have had optimum support from Administrative Staff, *College Infrastructure* and *Grievance Redressal Mechanism* respectively.

7. The institution is often associated to serve its *social responsibility* by promoting the students towards Green Campus-Tree Plantation Drive, Implementation of Swachh Bharat Abhiyan, Gender Sensitization Programs for awareness. The 72.46% of the respondents often admired the College's initiatives for the Institutional Social Responsibility.

8. And lastly, an affirmative *Impact of College on the Student's Life* has also been observed by as large as 68.84% of them. The College imparts Value based Education and endorses the Holistic Development for the future of the nation.

Action Taken

Since 15.78% students disagreed to the Skill Enhancement learning, the College would be offering a variety of *Skill* Enhancement courses under the UGCF being introduced from academic session 2022-23. The issue can be further addressed with mentoring and counselling about the career opportunities and possibilities of higher education progression.

As 16.29% respondents disagreed for the *Academic Activities*. Due to Covid-19 Pandemic, the entire teaching learning shifted to online mode. Thus, there was a little diminished exposure for students in Seminars/Conferences/Workshops, Hands on Training for Academic Enhancement (Software, Simulation, databanks etc.). This issue would automatically be resolved as the physical classes and interactions resumed.