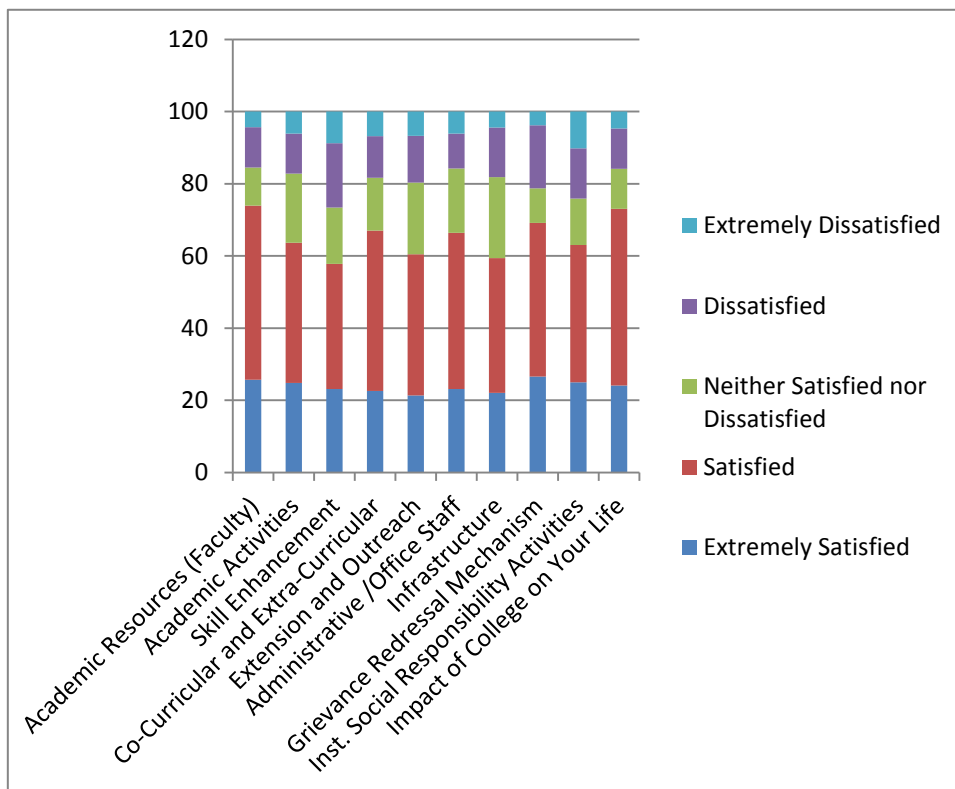


## REPORT ON STUDENTS' FEEDBACK (2020-21)

The perfect idea of a virtuous education system is the one which is student-centric. The students have always been an integral part of the College. The key measure of College's development can be easily figured out by the holistic development of its students. In order to gather the perception of students for the academic session 2020-21, a questionnaire with ten parameters has been circulated. The data set comprises of representative and convenience sampling. The collected data points from 352 students are analysed on a 5-point Likert scale. The scale measures the responses as *Extremely Satisfied*, *Satisfied*, *Neither Satisfied nor Dissatisfied*, *Dissatisfied* or *Extremely Dissatisfied*. The Table 1 demonstrates the average responses observed on the given scale as against the respective parameters. As a higher (or lower) proportion of students respond as *Extremely Satisfied and Satisfied* (or *Extremely Dissatisfied and Dissatisfied*), indicates the parameter in favour of (or against) Students and highlights that the College is attaining(or deviating from) its goal.

Parameters	Extremely Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Extremely Dissatisfied	Total
1 Academic Resources (FACULTY)	25.71	48.22	10.58	11.15	4.33	100%
2 Academic Activities	24.81	38.87	19.13	11.03	6.16	100%
3 Skill Enhancement	23.08	34.73	15.55	17.90	8.74	100%
4 Co-Curricular and Extra-Curricular	22.59	44.39	14.70	11.51	6.82	100%
5 Extension and Outreach	21.31	39.15	19.89	12.90	6.76	100%
6 Administrative /Office Staff	23.07	43.35	17.84	9.66	6.08	100%
7 Infrastructure	22.03	37.38	22.43	13.75	4.41	100%
8 Grievance Redressal Mechanism	26.56	42.61	9.52	17.47	3.84	100%
9 Institutional Social Responsibility Activities	24.94	38.07	12.90	13.86	10.23	100%
10 Impact of College on Your Life	24.09	48.98	11.08	11.14	4.72	100%

**Table 1: Average Responses observed on 5-point scale in percentage**



**Table: Average Students' Responses observed**

The questionnaire has been constructed on the parameters: Academic Resources (faculty), Academic Activities, Skill Enhancement, Co-Curricular and Extra-Curricular, Extension and Outreach, Administrative /Office Staff, Infrastructure, Grievance Redressal Mechanism, Institutional Social Responsibility Activities, Impact of College on Your Life.\

The students' feedback analysis can be concluded as follows:

1. The Academic Resources of SLC have been appreciated by the students as shown in Table 1. The parameter *Academic Resources* includes Mentoring and Motivation, Curriculum based questions, Regularity and Sincerity, Subject Expertise, Evaluation and performance etc. The institution has been promoting the students to indulge in beyond the classroom learning and more than 73.93% (25.71% extremely satisfied and 48.22% satisfied) of the students are satisfied with these resources.
2. The *Academic Activities* majorly include Seminars/Conferences/Special

Lectures, Hands on Training for Academic Enhancement, Class Presentations/ Projects /Workbooks, Use of Cinema/Tools/ Visuals/ Role play/ IT tools in Class Rooms etc. The activities are appreciated by a major segment of pupils and upto 63.68% of them are content by the same.

3. The College Activities are further extended to Skill Enhancement Activities, Co-Curricular and Extension Activities. All these headings have enquired about the Sports, Associations/Clubs/Cultural Societies/Centres, Remedial Classes, Career Counselling and Placement Support etc. The students' much favourite extension activities have impelled them to address a satiety level of 60.82%.
4. The students' lot has shown an active response in favour of the *Administrative* dealing framework and *Infrastructural* resources. It has been observed that the 66.42%, 59.41% and 69.17% students have had optimum support from *Administrative Staff*, *College Infrastructure* and *Grievance Redressal Mechanism* respectively.
5. The institution is often associated to serve its social responsibility by promoting the students towards Green Campus-Tree Plantation Drive, Implementation of Swachh Bharat Abhiyan, Gender Sensitization Programs for awareness. The 63.01% of the respondents often admired the College's initiatives for the *Institutional Social Responsibility*.
6. And lastly, an affirmative *Impact of College on the Student's Life* has also been observed by as large as 73.07% of them. The College imparts Value-based Education and endorses the Holistic Development for the future of the nation.

Parameters	Variables	Extremely Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dis-satisfied	Extremely Dissatisfied	Total
<b>1 Academic Resources (FACULTY)</b>	Mentoring and Motivating Students for Academic Growth and Development	23.86	54.26	14.49	4.26	3.13	100%
	Content of Syllabi of the Courses	22.16	49.43	15.06	8.81	4.55	100%
	Extent of Syllabi covered in the Class	22.44	44.89	14.49	11.65	6.53	100%
	Delivery of Content in the Class	19.89	55.97	5.40	11.65	7.10	100%
	Regularity and Sincerity	29.83	27.27	15.34	20.45	7.10	100%
	Subject Expertise	20.74	59.66	9.66	6.82	3.13	100%
	Linking Theory with Examples and Practices	19.89	60.80	7.10	8.81	3.41	100%
	Accessibility for Interactions	28.41	41.76	11.65	14.77	3.41	100%
	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	26.42	48.58	13.92	7.95	3.13	100%
	Encouragement for Out of the Box and Innovative Thinking	20.74	50.85	10.51	11.93	5.97	100%
	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	36.93	42.61	9.38	9.66	1.42	100%
	Fairness of the Internal Evaluation process by the Teachers	33.52	47.73	11.36	4.83	2.56	100%
	Your Performance in Assignment was discussed with you	37.78	42.05	6.53	8.81	4.83	100%
	Availability of Online Resources and Library Resources	28.13	55.11	2.56	11.93	2.27	100%
	Encouragement for Co-Curricular and Extra-Curricular Activity	17.33	35.51	11.65	26.14	9.38	100%
	Overall Learning Experience with the faculty	23.30	55.11	10.23	9.94	1.42	100%
<b>2 Academic Activities</b>	Seminars/conferences/workshops	28.41	40.34	15.91	9.94	5.40	100%
	Special Lectures / Guest Lectures/Virtual Lectures	26.99	46.59	10.80	11.65	3.98	100%
	Hands on Training for Academic Enhancement (Software, simulation etc.)	23.86	43.18	14.49	11.65	6.82	100%

	Class Presentations / Projects / Workbooks	29.55	39.77	14.49	9.94	6.25	100%
	Use of Art, Culture & Cinema in Class Rooms	23.58	31.53	26.42	11.08	7.39	100%
	Multidisciplinary Projects / Live Projects	16.48	31.82	32.67	11.93	7.10	100%
<b>3 Skill Enhancement</b>	Efforts are made by Institute / Teacher to Include Soft Skills, Life Skills and Employability Skills to make you ready for the World of Work	28.13	40.63	4.55	17.05	9.66	100%
	Career Counselling and Placement Support	16.76	33.52	10.80	25.57	13.35	100%
	Societies/Clubs/Centres	26.42	34.94	23.58	10.51	4.55	100%
	Spoken English Classes	21.02	29.83	23.30	18.47	7.39	100%
<b>4 Co-Curricular and Extra-Curricular</b>	Sports	18.47	37.50	25.85	11.08	7.10	100%
	Cultural Societies	31.53	34.09	0.00	21.31	13.07	100%
	Centres (WDC, CHD, ASC, GSC, E-Cell, CII, Eco- Club)	23.01	55.97	7.39	7.10	6.53	100%
	Departmental Associations	17.33	50.00	25.57	6.53	0.57	100%
<b>5 Extension and Outreach</b>	NSS / NCC	17.90	40.34	26.42	9.38	5.97	100%
	Eco Club and other Green Initiatives	22.16	37.78	8.52	17.90	13.64	100%
	Sanitation and Hygiene	18.18	37.78	27.56	8.24	8.24	100%
	Remedial Classes	30.11	42.05	11.93	12.78	3.13	100%
	Community Outreach Programme	18.18	37.78	25.00	16.19	2.84	100%
<b>6 Administrative /Office Staff</b>	Redressal of students' concern by Office Staff	25.85	51.99	14.77	5.40	1.99	100%
	Guidance and help from Laboratory Staff	25.57	38.35	19.60	11.65	4.83	100%
	Resourcefulness of Library Staff	20.45	55.40	7.39	8.52	8.24	100%
	Maintenance Staff (Gardener, Sweeper etc.)	22.16	39.49	26.42	8.81	3.13	100%
	Behaviour of Security Staff	21.31	31.53	21.02	13.92	12.22	100%
<b>7 Infrastructure</b>	Sports Facilities	23.01	31.82	31.82	8.81	4.55	100%
	Library Facilities	28.13	46.59	12.50	10.23	2.56	100%
	Reading Room Facilities	28.69	37.78	22.44	8.81	2.27	100%
	Knowledge Resource Centre Facilities	28.13	35.23	20.17	11.65	4.83	100%
	Conference /seminar Room	21.59	34.94	26.42	12.22	4.83	100%
	IT facilities (availability of projectors, computers and other equipment)	31.53	43.18	5.40	16.76	3.13	100%
	Laboratories	28.69	52.56	7.39	9.94	1.42	100%
	Canteen	22.44	26.42	34.38	12.78	3.98	100%
	Bank with ATM	23.01	35.80	25.28	12.22	3.69	100%
	Recreational Facilities	4.55	11.36	5.40	57.95	20.74	100%
	Girls Common Room	2.56	12.78	67.61	15.06	1.99	100%
	Facilities for Differently-abled Students	8.24	25.85	58.24	3.13	4.55	100%
	Maintenance of Campus Facilities (Building, Furniture etc.)	18.75	54.26	15.34	8.24	3.41	100%
	Safe secure campus (CCTV Surveillance System)	27.56	50.28	9.38	12.78	0.00	100%
Electricity by Solar Panel	18.18	47.73	25.28	5.40	3.41	100%	

	Medical Facilities with Doctor	30.11	43.18	5.97	13.92	6.82	100%
	Counselling	29.26	45.74	8.24	13.92	2.84	100%
<b>8</b> <b>Grievance Redressal Mechanism</b>	Accessible Administrative System for Grievance	29.26	32.95	12.50	19.89	5.40	100%
	Action taken towards Grievance	23.86	52.27	6.53	15.06	2.27	100%
<b>9</b> <b>Institutional Social Responsibility Activities</b>	Blood Donation Camp	16.19	18.18	10.51	28.98	26.14	100%
	Green Campus-Tree Plantation Drive	21.02	43.75	24.43	4.83	5.97	100%
	Implementation of Swachh Bharat Abhiyan	33.81	50.57	5.97	7.10	2.56	100%
	Students' participation in Social Causes Awareness programmes and College Activities (No Use of Polythene Bags, No Smoking and Drinking, No Drugs etc.)	20.74	42.33	17.33	13.92	5.68	100%
	The College organises the Gender Sensitisation Programmes (Gender Equality, Ban on Female Foeticide, No to Domestic Violence, No Eve Teasing, Code of Conduct) for awareness	32.95	35.51	6.25	14.49	10.80	100%
<b>10</b> <b>Impact of College on Your Life</b>	The College plays a crucial role to enhance the Knowledge Base of the students	27.56	55.11	5.40	7.95	3.98	100%
	The College works to enhance the Career / Professional Development of the students	25.00	54.55	7.39	8.81	4.26	100%
	The College activities are a source of Personality Development for the students	21.59	41.19	21.88	12.22	3.13	100%
	College has contributed to Holistic development of students	23.01	53.98	6.53	11.08	5.40	100%
	College imparts Value based education that transforms the students to a responsible citizen	23.30	40.06	14.20	15.63	6.82	100%

**Table 2 : The students' responses (in percentage) on ten parameters with distinct variables**

The Table 2 has detailed the ten parameters into distinct variables. The statistical score denotes the satisfactory performance of students is the Average score of the variables measuring the respective parameters. The favourable response of Academic Resources and Academic Activities' have been inferred as the satisfaction level of the students. It implies that the students are gratified with the College's endeavours to uplift and enhance their knowledge-based learnings. The Infrastructural development of the College and Grievance Redressal Mechanism have also found to be hovering around positive feedback. The percentage scores of *Institutional Social Responsibility* and *Impact of*

*college on your life* has also been favourable responses from the pupils' perspective.

So, the journey of education at SLC has always been inclined to be more student-centric. The whole idea of education is to deliver the knowledge along with values to the youth of nation who would be soon a part of nation building process. The overwhelming views and perceptions addressed by the students are always welcomed by the College. However, students' have also shown a slight discontent for the College Placement, Recreational Facilities and Blood Donation Camp. The College has confronted these issues majorly due to Pandemic and Lockdown and would plan to address these issues in the upcoming years.

This survey is an annual exercise. It has also been associated as an arena to list the students' concerns, drawing the solutions and also volunteering the new initiatives out of it.