

REPORT ON PARENTS' FEEDBACK(2019-20)

The parents always seem to be too concerned about the future of their ward. The SLC considers them to be the fundamental stakeholder and endeavours for the progress of their child. A set of questions have been enquired from the students' parents. The intention is to paint the canvas of College development with their valuable responses. Also, the parents are equally keen to enhance the quality of education and infrastructure accessible to their Children. The questions ranging from Discipline, Quality of teaching, Extra-Curricular Activities, Campus Atmosphere, Sports facilities, Laboratory facilities, Infrastructure, Administration Staff, Mentoring System, Grievance System and Fee Structure were covered in the questionnaire form. The whole idea of raising these points with the parents is to know the degree of Improvement in knowledge, ethical values or any other positive change observed in the students. The parents admiring the initiatives launched by the College turned up overwhelmingly. The parents responded (354 responses) from Excellent to Poor and percentage has been elaborated in the following Table.

	Excellent	Very Good	Good	Average	Poor	Total
Discipline	22.32	33.33	32.49	8.76	3.11	100
Quality of teaching	24.29	39.27	22.60	11.02	2.82	100
Extra-Curricular Activities	16.38	27.68	32.77	16.95	6.21	100
Campus Atmosphere	14.12	28.25	34.75	18.36	4.52	100
Sports facilities	14.41	28.25	26.55	24.01	6.78	100
Laboratory facilities	11.58	28.25	37.01	18.36	4.80	100
Infrastructure	10.45	27.40	38.14	18.08	5.93	100
Administration Staff	20.06	27.97	36.16	11.86	3.95	100
Mentoring System	20.62	30.51	32.20	11.58	5.08	100
Grievance System	14.41	24.01	40.11	16.38	5.08	100
Fee Structure	17.23	20.90	35.88	17.80	8.19	100
Improvement in knowledge, ethics (Any positive change observed)	16.38	31.36	35.88	11.86	4.52	100

Table : The responses on twelve parameters (in percentage)

The 88.14% of parents believe that the College discipline is ranging between “Excellent to Good”. This states that performance by the Academic Institution in this regard is majorly considered to be favourable for the students. There exists a whole lot of bunch of things that hold due importance as far as the performance of an Institution is concerned, but the Quality of Education is of prime importance. Being able to reach a percentage score of 86.16% as

propitious Quality of Education is a certain achievement. This lucidly denotes that the parents appreciate the efforts put in by the teaching fraternity towards their ward's academic excellence. Over the past few years, the College has been bagging accolades in extra-curricular activities(ECA) and it is irresistible for the parents to appreciate the same. With this, proportionately the maximum responses of 76.84% have been in favour of encouraging performance of ECA. Building the appropriate College atmosphere is one of the imperative elements as far as the overall personality development of a student is concerned. The College proceeded well in this regard too with a 77.12% of parents affirming for Excellent to Good College atmosphere. Besides all these parameters, the sports facilities are of immense importance to maintain the fitness and imbibe the sportsmanship virtue among the students. The College did exceptionally well in this regard as 69.21% parents have propagated the sports facilities and inspiration driven by the College. An efficient education system has a perfect mix of theory and practical. Parents were asked to give their views on the laboratory facilities and College achieved a 76.84% of parents claiming an Above Average access to these facilities. The students often look forward to their teachers for their mentoring and counselling beyond the academic support. The College has taken active steps in implementing a mentoring system and the parents seemed elated with the step as they totalled up to 83.33% in favour of superb mechanism of mentoring. Any organisation must provide for an effective grievance redressal mechanism. The parents seemed well aware of such a provision in the College and 78.53% of them believe that the grievance redressal mechanism is promising enough. An accessible education system is the one that is affordable especially when it comes to higher education system. Accordingly, the parents have been found satisfied with the education system as they accorded a 74.01% response as a nominal fee structure. The parents' perception of the improvement in their child's knowledge has also been judged and it was awe-inspiring to know that the parents reacted positively with a proportion of 83.62% saying a marvellous behavioural upliftment. The parents were given the provision to come up with further share the open-ended feedback and suggestions for the improvement of the Organisation and the College shall take active steps to incorporate the valuable feedback received. Most of the parents majorly shared their children's enthusiasm and academic excellence experiences with an extended gratitude to the College.