

REPORT ON ALUMNI'S SATISFACTION SURVEY

A number of questions were asked from the Alumni of the College to appreciate their valuable feedback in improving the infrastructure offered by the Institution and to know how effectively the College has contributed in their career building. The questions included their basic information like their basic details and information about their Present Organization and Designation. A number of statements like whether the Alumni feels proud to have been associated with SLC, how often do they associate with the College Development Activities, whether the education imparted at SLC has proved useful and relevant in their present jobs, whether do they feel that the College has been actively engaging with the Alumni and how has been their experience with the College administrator, among many were put forward. The alumni felt valued and came up with their genuine feedback.

Other than the above questions, the alumni were also asked to rate how much the College has been successful in improving the necessary infrastructural facilities offered by the College. The alumni were requested to rate the facilities ranging from poor to excellent over the past. Accordingly, a score of 1 to 5 were assigned and the score was compared across the two time periods, 'Now' and 'Then'. Subsequently, the results so arrived at were averaged to come up with results. It was satisfying to note that all the averages were above zero indicating at a good performance by the College.

Starting with the Sports facilities, the alumni indicated at an improvement in this front with a score of 0.75 (as indicated in Table 1). Library facilities also showed improvement with an average of 0.62. The College also has a provision for Knowledge Resource Centre which too showed a positive result with a score of 0.69. The alumni were also asked to comment on the IT Network facility offered by the College and they reacted positively with a score of 0.59. Not everything can be taught within the four walls of classroom and accordingly students need to perform the things practically in Laboratories. Accordingly, they showed a positive perception with a score of 0.56. The alumni also commented on the improvement of the canteen services with a score of 0.33. The services offered by the Bank also showed a positive sign with a score of 0.56. A number of recreational facilities are also offered by the College to give an enriching experience to the student. The alumni appreciated the efforts that have been taken in the recent

past indicated via a score of 0.64. The facility of a well equipped Girls Common Room is of immense importance in any Institution. It was heartening to know that the alumni acted positively by giving an average score of 0.68. The college also acknowledges the special needs of differently abled students. The alumni seemed content with the facility so offered and gave an average score of 0.7. The alumni acted positively with a score of 0.66 as far as the CCTV Surveillance System was concerned. The alumni seemed content with the generator and medical facilities with an average score of 0.41 and 0.62. the College also offers counselling services to the students and fared well in this regard with a score of 0.49. The Alumni also positively perceived the environment and fees structure with score of 0.85 and 0.23 respectively. Conclusively, the College seems to be on the right track given the positive response received from the alumni.

Parameters	Average score
Sports Facilities	0.75
Library facilities	0.62
Knowledge Resource Centre	0.69
IT Network	0.59
Laboratories	0.56
Canteen	0.33
Bank	0.56
Recreational Facilities	0.64
Girls Common Room	0.68
Facilities for Differently abled Students	0.70
CCTV Surveillance System	0.66
Generator	0.41
Medical Facilities	0.62
Counselling	0.49
Environment	0.85
Fee Structure	0.23

Table 1 : The Average score of improvement in College (overtime) on sixteen parameters