

REPORT ON ALUMNI'S EMPLOYER SATISFACTION SURVEY

A number of questions were asked from the employers of alumni to better appreciate the performance of the College in preparing students to face the real work life situations. This aspect is of immense importance as the ultimate objective of any education system is to prepare its' students to apply the theoretical knowledge to the practical world effectively. Accordingly, a number of employers including the likes of The Royal Bank of Scotland, Genpact etc from Delhi and surrounding areas like Chandigarh and Gurugram were requested to come up with their genuine feedback. Other than their basic personal details, they were asked to rate the SLC passed out students working under them on a Likert scale ranging from Poor to Excellent. Subsequently, scores were assigned from 1 to 5 respectively while compiling the results. Accordingly, an average score of above 3 or more indicated a satisfactory or above average performance (for more details, refer to [Table 1](#)). The employers appreciated the effort put by the College in knowing their viewpoint and came up with their genuine feedback.

The very first question put forward requested the employers to rate SLC. It was a matter of great pride to know that the employers highly appreciated the College with a score of 4.45 indicating a near 'Excellent' performance on this front. The College grabbed the same result as far as the next two questions of discipline and punctuality among the students were concerned. When asked about the working and functional skills of the students, the employers showed a positive response with a resultant score of 4.36, again indicating towards a near 'Excellent' performance. When asked about the alumni's leadership, team spirit and initiative, this aspect got the maximum score with an almost perfect score of 5, the actual score being 4.90. As far as the alumni's ability to solve workplace problems was concerned, the average score turned up to be 4.45 showing an above par performance by the Institution in imparting the relevant skills. Undoubtedly, it is extremely important for any individual to have the willingness to learn new techniques and adopt new ideas for one's personal and professional development. When the employers were asked to comment on this aspect, it was highly motivating to know that our alumni carry this spirit in full fervour, an aspect clear from the resultant score of 4.72. As far as the aspect of innovativeness and creativity was concerned, the alumni brought laurels for the College with a score of 4.45. Any education system is incomplete till the time it doesn't inculcate within its students the spirit to contribute towards social upliftment. Hence, when asked about the involvement of the alumni in social activities, the score of 4.72 was indeed a more than happy picture. Last but not the least, in order to better appreciate how successful the College has been in imparting knowledge among the students, the employers were requested to comment on the knowledge of the students and the score of 4.54 provided the required impetus to carry on our efforts on the same track.

When the employers were asked to offer suggestions or comments for further improvements, it was motivating to know that the employers were extremely happy with the performance of the alumni. For instance, one of the employers stated that team building and creativeness were two prominent aspects that were taught to students at SLC. Although, they also suggested that industrial training be imparted to students, an area on which the College has already started working up very actively, the others appreciated the performance of our students at the workplace. Conclusively, the survey showed a very positive picture showing that the College is on the right track and the efforts made in the same direction will definitely reap excellent results in the future.

Table 1

S.No	Particulars	Mean Score
1	How do you rate SLC	4.45
2	Discipline among Students	4.45
3	Working and functional skills	4.36
4	Punctuality among Students	4.45
5	Ability to solve workplace problems	4.45
6	Willingness to learn new techniques, adopt new ideas,etc	4.72
7	Innovativeness and creativity	4.45
8	Involvement in social activities	4.72
9	Knowledge among students	4.54
10	Leadership, team spirit and initiative	4.90